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SUMMARY

- ✓ Technical Project Manager with 8.5+ years of experience driving end-to-end product lifecycle management, from requirement discovery and solution design to delivery, deployment, and post-production support.
- ✓ Specializing in Agentic AI Frameworks, Architecture, Orchestration, Observability, Evaluations & Optimization
- ✓ Led automation and AI initiatives reducing manual effort by up to 70–80%
- ✓ Proven track record of collaborating with enterprise stakeholders including Tata Capital, Bank of India, IBM, TCS, Oracle, and other technology partners.
- ✓ Managed and delivered 500+ web, mobile, ERP, and enterprise technology projects across banking, fintech, healthcare, edtech, travel, hiring, and e-commerce domains.
- ✓ Led cross-functional teams of up to 20 developers, designers, QA engineers, and DevOps resources while managing 5–8 concurrent projects.
- ✓ Passionate about building AI-powered products that solve business problems, improve user experiences, and deliver measurable business outcomes.

AI COMPETENCIES

- RAG Architecture & Retrieval Optimization
- Agentic Workflows & Multi-Agent Systems
- LLM Evaluation Frameworks (LLM-as-Judge, Code-based Evals)
- AI Observability & Tracing (LangSmith)
- Prompt Orchestration & Workflow Design
- AI Guardrails & Hallucination Mitigation
- Human-in-the-Loop Systems
- AI Workflow Automation
- Latency, Cost & Response Optimization
- Enterprise AI Integrations
- Conversational AI Systems
- AI System Design & Operationalization

EXPERIENCE

Technical Project Manager

Tata Capital Limited | Feb 2025 – Present

- Led product discovery, solution design, and implementation of a conversational AI platform integrated with enterprise telephony systems, reducing manual effort by ~70%.
- Led design and implementation of cross-application integrations, enabling seamless data exchange and interoperability across enterprise platforms handling complex multi-system workflows
- Owned end-to-end automation initiatives, partnering with engineering teams to eliminate manual effort by 80%, improve operational efficiency, and ensure ongoing monitoring and optimization of implemented solutions
- Collaborated with cross-functional teams including TCS, Oracle, PeopleStrong, and other application stakeholders

Technical Project Manager

Moonglabs Technologies | Oct 2023 – Feb 2025 (1.25 years)

- Owned solution definition and enterprise rollout of AppICE platform for Bank of India across web and mobile channels.
- Coordinated requirements, dependencies, and stakeholder alignment across IBM, BOI, and internal engineering teams.
- Facilitated workshops and decision-making sessions with senior stakeholders to ensure successful adoption and delivery

Technical Project Manager / Product Manager

Studyleague IT Solutions LLP (SLITS) | Aug 2017 – Oct 2023 (6 years)

- Owned end-to-end product lifecycle for ~500 web, mobile, and ERP products across fintech, healthcare, edtech, hiring, travel, and e-commerce domains.
- Led requirement discovery workshops, stakeholder interviews, and business analysis sessions to define product vision, user journeys, and solution requirements.
- Created BRDs, functional specifications, process flows, user stories, acceptance criteria, and delivery roadmaps.
- Collaborated with clients, designers, developers, QA teams, and infrastructure teams to convert business requirements into scalable digital products.
- Managed feature prioritization, change requests, scope negotiations, and release planning throughout the SDLC.
- Led a cross-functional team of 20 developers, designers, QA engineers, and DevOps resources.
- Owned client communication, approvals, UAT coordination, deployment planning, and post-production support.
- Delivered products across multiple industries while managing 5-8 concurrent projects with high stakeholder satisfaction.

Founder

Bookhalt | Jun 2015 - May 2016 (1 year)

- Developed an e-comm platform for engineering books, managed vendor & students tie-up.

AI SYSTEMS EXPERIENCE

- **Featured Case Study:**
 - "Aria" - Production-Grade Voice AI EMI Recovery Agent | [GitHub](#) | [Case Study](#)
 - Production-Oriented Adaptive RAG Architecture | [GitHub](#) | [Case Study](#)
- Hands-on experience building and evaluating AI systems using modern LLM frameworks, with focus on RAG, multi-agent workflows, and LLMOps practices
- Added Observability & Evaluations in a RAG system through LLM-as-Judge & Code-based evaluators, Golden dataset, Experiments & Annotations using Langsmith.
- Designed and implemented RAG-based systems using LangGraph, including adaptive and corrective RAG approaches, with integrated evaluation pipelines
- Built and evaluated LLM systems using LLM-as-Judge, code-based evaluators, golden datasets, and experiment tracking (LangSmith), improving response quality and identifying failure patterns
- Developed multi-agent workflows (Evaluator-Optimizer, Orchestrator-Worker) using LangGraph and AutoGen for task automation and decision orchestration
- Built AI-powered applications including conversational agents, data analyzers, and domain-specific assistants (shopping, Gmail summarization), leveraging LangGraph, AutoGen & Google ADK
- Implemented LLMOps practices including observability, CI/CD pipelines, containerization (Docker, Kubernetes), and deployment of GenAI applications
- Explored multiple LLM ecosystems including OpenAI, Vertex AI, Ollama, and Groq for performance, cost, and latency trade-offs

SKILLS & EXPERTISE

Agentic AI & LLMOps	LangChain, LangGraph, AutoGen, GoogleADK, n8n, Prompt Engineering, Memory, LLMOps, Rapid Prototyping, LangSmith, Observability, Evaluations, RAG, Multi-Agent Architecture, Guardrails, MCP, Docker, GKE
Project/ Product Management	Project Delivery, Agile & Scrum, Stakeholder Management, Risk Management, Product Lifecycle Management, Feature Prioritization, Business Analysis, OKRs, ROI Tracking, Product Strategy & Roadmapping, BRD, Requirement Gathering
Cloud & DevOps	AWS, Digital Ocean, Docker, Kubernetes, Server Management, E2E Networks
Backend	Python, Laravel, PHP, Node.js, MySQL, MongoDB, System Design, APIs Integration
Frontend & Mobile	React.js, Angular, Flutter, Java, HTML, Bootstrap
Leadership & Soft Skills	Communication, Problem Solving, Team Leadership, Strategic Thinking, Cross-team Alignment

CERTIFICATIONS

- Foundation: Introduction to Agent Observability & Evaluations
- Google ADK Framework, n8n, AutoGen - Agentic AI Bootcamp 2.0 (6 months)
- Building AI Agents & Agentic AI System via Microsoft AutoGen
- Complete Agentic AI Bootcamp With LangGraph And LangChain
- Building, Deploying, and Optimizing Generative AI with Langchain and Huggingface
- Vertex AI | Gemini | Generative AI - GCP Machine learning
- LLMOps Masterclass – Gen AI - MLOps - AIOps
- Masterclass – Build Solutions with ChatGPT APIs
- Foundations of Product Management
- Google Project Management: Professional Certificate
 - Foundations of Project Management
 - Project Initiation: Starting a Successful Project
 - Project Planning: Putting It All Together
 - Project Execution: Running the Project
 - Agile Project Management
 - Capstone: Applying Project Management in the Real World
- SQL badge by HackerRank
- Scaler NodeJS Certification

EDUCATION

M.H. Saboo Siddik College Of Engineering

Bachelor of Engineering | Electronics and Communications Engineering | Mumbai University | 2014-18

8.3 CGPA

V. K. Krishna Menon College

HSC | Maharashtra Board | 2012-14

78%

Mazidun High School

SSC | Maharashtra Board | 2012

87%

AWARDS & RECOGNITIONS

- AICTE Best Team Award, Smart India Hackathon 2018 (Government of India)
- Invited as Chief Guest in SIES College of Arts, Science and Commerce in Tech Fest 2019
- Appreciation from Former Commissioner of Police Mr. Subodh Kumar Jaiswal -Anjuman I Islam
- Featured on National TV for winning in Smart India Hackathon.